

Project Background

Capture information in a fraud case from **16 million pages** and create database of contract/ subcontracts, purchase order and other numbers besides customer name/ client name; typed or **handwritten** on the pages

Challenges

- ⦿ Capacity with the existing staff was 70-80K pages/ day whereas the requirement was double
- ⦿ Project had altogether different requirement from our daily bibliographic projects
- ⦿ Existing in-house coding application did not support the completely changed requirements as it decreased the productivity of the project

IDS Solution

Resource Planning

- ⦿ **Fast-track hiring program** where 150+ associates were hired over a months' time
- ⦿ Team put on live work after a week's **customized trainings**
- ⦿ **Dedicated team** including senior operations manager, project managers and delivery managers for a team of 400+ resources

Technology Support

- ⦿ Different project than litigation coding; developed **customized in-house application** to automate the special requirements and **increase the productivity**
- ⦿ With the customized application **productivity improved by 50%**

Deliverables

- ⦿ Database of contract/ subcontracts, purchase order and other numbers besides customer names/ client names
- ⦿ **Database organized** in the format so that it could be used for **further analysis**